



BLACKFRIARS MEDICAL PRACTICE

Newsletter

Clinical Triage Data for March 2026



Outbound calls:
3,425



Inbound Calls:
2,284



In-Person
Appointments:
2,371

Please remember - if you or someone else are unable to use technology/submit our online form via AskMyGP please come into the practice or call us on 0161 819 4790, and the reception team will complete the online form on their behalf.

Blackfriars Medical Practice

138 Chapel Street
Salford M3 6AF
[0161 819 4790](tel:01618194790)

Upcoming Events

- Join us on 2nd April from 13:30-14:30 for a Women's Health Information Event at the practice. (See [website](#) for more information)

Helping You Access Care at the Right Time

When to contact us

We receive the highest number of triage requests on Mondays and Tuesdays. If your concern is not urgent, please consider contacting us between Thursday and Friday, when demand is generally lower.

What is a routine appointment?

A routine appointment is a planned, non-urgent consultation with a GP, nurse, or other healthcare professional. This can include general check-ups, medication reviews, or ongoing management of long-term conditions.

If you are concerned about your health or feel your issue may be urgent, please complete an AskMyGP form or ideally call us and include as much detail as possible.

Thank you for helping us keep urgent appointments available for those who need them most.

To help us get it right, please tell us: What the problem is, How long you've had it, If it's getting worse, How severe it feels, Why you think it may be urgent. The more information you give, the easier it is for us to prioritize correctly.



We're Recruiting: Join Our Patient Participation Group (PPG)

Our Patient Participation Group (PPG) plays a vital role in helping us improve services, share patient feedback, and shape how we support our community. We're currently looking for new members to join—to help ensure the group reflects the full diversity of our practice.

Being part of the PPG is a great opportunity to have your voice heard, share ideas, and influence the future of local healthcare.

Please visit our website and click on the Patient Participation Group section in order to fill in a sign-up form and you can also submit contact forms with any suggestions.

UKHSA press release – 23 March 2026

The UK Health Security Agency is continuing to investigate an outbreak of meningococcal disease in Kent.

No new cases have been confirmed since yesterday's update.

As of 12.30pm on 22 March, 20 laboratory cases are confirmed and 9 notifications remain under investigation, bringing the total to 29.

Call 999 if you or someone else has symptoms of meningitis. If you do not have symptoms but think you have been in contact with a confirmed case, call the UKHSA helpline on 0344 225 3861. It is open Monday to Friday, 9am to 5pm.

Read more about meningitis symptoms at [nhs.uk/conditions/meningitis](https://www.nhs.uk/conditions/meningitis)

A targeted vaccination programme has been introduced in direct response to this outbreak. Vaccination began with students living in Canterbury campus halls of residence at the University of Kent and as of Friday 20 March, vaccination has been extended to everyone who has been offered preventative antibiotic treatment as part of this outbreak.

If you are not currently being offered the vaccine, you should not be concerned: the risk to the wider public remains low. The MenB bacterium is not as contagious as infections such as measles or COVID-19, and transmission requires close and prolonged contact - such as living in the same household or intimate contact like kissing.

Meningitis has many causes. If you are not eligible for the MenB vaccine, you should still make sure you are up to date with the MMR and MenACWY vaccines, which help protect against future outbreaks of meningitis.